

To: Licensing Team, Government Directorate, Peterborough City Council! 1<sup>st</sup> Bayard Place,  
Broadway, Peterborough, PE1 1FD

For the attention of: Terri Martin

Copy to: Simon Parr, Chief Constable, Cambridgeshire

Date: 20.05.15

I, Mr Shariq Khan, is writing you a complaint with regards to the opening hours of Madina Takeaway, 65 Gladstone Street, Peterborough.

I suggested that Gladstone Street being a residential area and accordingly as other fast foods and takeaways closing early, Madina Takeaway should comply with the same regulations which I consider to be closed for 11.00pm everyday due to the disturbance and noise within the area and especially myself, as I live next to the takeaway, 67 Gladstone Street. We are disturbed every night with all the noise coming from the takeaway, they work in the kitchen washing their heavy pans in the sink, talking loudly and watching the television loudly, during the late hours of the night, from the noises of the tables and chairs being moved around every night things being shuffled and banged loudly. Loud noise and laughter coming through my walls until they close at 2.00am whilst they clean and moped. Also my children are very effected with the noise from the takeaway, we cannot sleep until they close and go home and it is a issue every day with the children getting up early for school. They are disturbed and due to this lack of concentration at school they are so mentally tired on a daily basis because of the noise coming through our walls.

I have also made many complaints to the police regarding the noise and disturbing my children and family every night. I have had an argument so many times with the owner of Madina takeaway during the late hours of the night, but there is no outcome.

Also, because orders are made via the telephone, youngsters are always horning in the middle of the night from their cars to collect their orders and making noises and loud music from their cars while we are trying to sleep and upon telling them on several occasions to turn the music off or stop making noise, I am bullied and ignored and nobody listens. Due to all this my family and I are unable to sleep every night until they are closed at 2.00pm. These youngsters are always outside until 2.00pm waiting for the takeaway to close and then they leave, always making disturbance to me.

Also during the summer nights youngsters are always hanging out and shouting making noise and they do not let us sleep till the takeaway is closed, the the following day so much litter is found outside my shop from the takeaway and nothing is being done about this. Who should I raise my voice too? I am also aware drugs are handled outside and other anti social behaviour outside my property. I strictly oppose to the opening hours and accordingly close at 11.00pm. I bring this matter for your attention, please can you understand my concern regarding this matter and solved accordingly.

Anyway, the owner of Madina Takeaway has only got the takeaway licence, takeaway meaning take away. Who gave him the permission to convert the takeaway to a restaurant because he has the sitting arrangements about 20-25 seats and I cannot understand why the council cannot do anything then why was the notice put outside Madina Takeaway to represent the concern of the late opening hours. Further to the notice out against Madina Takeaway I was please to see matters will be sorted and somebody is taking action through Peterborough City Council and Chief Constable of Cambridgeshire, Simon Parr.

I also bring to your attention that I have been living at 67 Gladstone Street for fourteen years, and now I have had really enough sorting it out with the owner or workers without causing grief, but they are not compromisable, so therefore I have had to raise the issue now. But, on several occasions damage has caused to our car, breaking the side window, my vehicle tyres have been cut and window wipers being broken, also eggs have been thrown to my shop shutter and also vomiting right outside my doorstep many times. So where do I go from here?

Also next month in respect of Ramadan starting, the month of fasting, Madina Takeaway are always open until 4.00pm, which will cause more chaos and my family and I are unable to sleep with the youngsters making all the noise, which will raise another issue for the fasting month.

Upon seeing the notice put up on Madina Takeaway , for reviewing the licence for opening hours against Madina Takeaway, made me very happy that action is being noticed and therefore I am sending a copy of this letter to Mr Simon Parr, Chief Constable, Cambridgeshire who alleged this notification on behalf of the City Council.

I await to hear the outcome, and matters sorted urgently.

Very annoyed neighbour

Please note for your further investigation you can attend my home and listen to all the loud noises of speaking, banging and moving of furniture and even noises of their equipment utensils used at the takeaway.

Mr Shariq Khan and Mrs Gulshad Khan  
█ Gladstone Street  
Peterborough  
PE1 2BN

Email: sh█

**Mr SHARIQ KHAN, [REDACTED] GLADSTONE STREET, PETERBOROUGH, PE1 2BN**

21<sup>ST</sup> May 2015

To, The licensing Department, Bayard Place Peterborough, PE1 1FZ

Ref: Medina Take away 65 Gladstone street, Peterborough, PE1 2BN

Dear sir/madam,

Further to our letter from the Gladstone Street neighbourhood dated 27th April 2015 (as attached) to which you have blatantly ignored. In your reply date 13th May, you state that you instigated a site inspection and voiced our concern. As turns out, that none of the residence of the neighbourhood were approached on this burning issue and it is now quite apparent that you have "brushed" our concerns "under the carpet" in favour of the proprietor.

In essence, you have made your decision on "just paper", but have completely neglected to raise our issue to your licensing committee. This can only be described as an insidious attempt to degrade our area. I live next door to the take away and the disturbance that I have to tolerate continues to the early hours of every morning. My wife and children are suffering due to sleep deprivation. I am a business man trading and residing next door to the take away and along with other residence in close proximity to the take away are also having to put up with the irritating noise from the screeching of the chairs and the movement of heavy machinery up to 2 or even 3am of every day.

Further to this, need I remind the licensing committee that I am also a tax payer along with other people in the city? It appears that you have chosen to favor the Take away on political terms internally in the city council, neglecting all those who are affected by Medina take away.

My appeal to you is that you impose time restriction on the opening hours of the take away and also advise the proprietor of the conduct of his business and the proper use of the area. The police has been called several times on illegal operations of this business particularly illegal migrant workers, disturbance and not mention the suspicion of distribution of narcotics. The Take clearly attracts nuisance in the area.

However, it appears that the Peterborough City council wishes to facilitate this business despite the dispositions of the establishment and turn a "blind eye" to all ethics, rules and regulations.

To further my concern I have written to Elizabeth Truss MP Secretary of State for Environment, Food and Rural Affairs, The Rt Hon: Sajid Javid MP Secretary of State for Business and also to the Prime Minister's office at 10 Downing Street.

Look forward to an actionable response soon!

**S M KHAN**

[REDACTED]



06 MAY 2015

PETERBOROUGH CITY COUNCIL

27<sup>th</sup> April 2015

- 8 MAY 2015

To  
**The environment Department**

**LICENSING**

Peterborough Direct,  
Peterborough City Council,  
Town Hall, Bridge Street,  
Peterborough, PE1 1QT

Dear sir/ Madam,

We the residence of Gladstone street who live in close proximity the "Madina Take away/restaurant" 65 Gladstone Street, Peterborough PE1 2BN do here by make a formal complaint to the Peterborough city council.

Over the last several months, we the whole neighbourhood have been subject to out of hours of unbearable noise and hooliganism display of behaviour by some of the customers from this establishment. We have confronted the owner of the business of our concerns several times, consequently we have been found to pay a heavy price of our damaged vehicles.

Further to this, the take away/ Restaurant is open till the early hours of every morning seven days a week. More disturbingly, distribution of class A drugs have been seen being purchased by the very young boys using the Madina house. Needless to say the litter and over parking in our "residence-only parking" by the customers using the restaurant are a nuisance to the whole area.

We the whole neighbourhood are suffering beyond toleration by any means. We have made several complaints to the local police and informed our local councillors, sadly we have been compelled to approach the City Council regarding this business that trades in unethical affairs.

Please address our voice on this issue with actionable response.

Yours faithfully

**Gladstone Street Neighbourhood**

28/4/15

- MR. RAJA TARIQ KHAN [REDACTED] A - GLADSTONE STREET RAJA TARIQ KHAN
- MR. M. ISHAQ [REDACTED] GLADSTONE STREET [REDACTED] 28/4/15
- MR. A. IGBAL [REDACTED] GLADSTONE STREET [REDACTED] 28/4/15
- MISS S. MAHMOOD [REDACTED] GLADSTONE STREET [REDACTED] 28/4/15
- MRS BUTAL RANA [REDACTED] GLADSTONE STREET [REDACTED] 28/4/15
- MR KHALID MAHMOOD SHEIKH [REDACTED] [REDACTED] 28/4/15
- MR SHARIQ MAHMOOD KHAN [REDACTED] [REDACTED] 28/4/15
- Mrs S. Kasir [REDACTED] 30/4/15 90 Gladstone St. Peterborough PE1 2BE
- MR PEDRO SOAO PEIREIRA LOURENCO 73 P GLADSTONE STREET

Tahir Mahmood - [REDACTED] GLADSTONE ST P/BORO - PE1 2BL - [REDACTED] 30/4/15  
 MUHAMMAD GULZARIN [REDACTED] - GLADSTONE STREET P. BOROUGH [REDACTED] PE1 2BN [REDACTED] 30-04-15  
 Mable Odun [REDACTED] [REDACTED] [REDACTED] 30-4-15  
 K M KAYANI [REDACTED] GLADSTONE STREET PETERBOROUGH PE1 2BL [REDACTED]  
 K Hussain [REDACTED] Gladstone Street Peterborough PE1 2BL. KNARE 12-  
 MANUJA COSWA [REDACTED] GLADSTONE STREET [REDACTED] 30/04/2015  
 MA LUIS LOPE [REDACTED] GLADSTONE STREET [REDACTED] 30/04/15  
 MR. M. IQBAL [REDACTED] GLADSTONE ST [REDACTED] 30/4/15  
 MR ANTONIO PEDROBAIXA [REDACTED] Gladstone street [REDACTED] 1-5-15  
 MA QADR NASUL [REDACTED] Gladstone Street [REDACTED] 1-3-15  
 ARAM UMER [REDACTED] GLADSTONE STREET [REDACTED] 01-05-15

P0877/88/R - Break of contract - opening hours.



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TO THE LICENSING ISSUING TEAM,  
PETERBOROUGH CITY COUNCIL,  
BAYARD PLACE,  
BROADWAY,  
PETERBOROUGH  
PE1 1FZ

21<sup>st</sup> May 2015

**REPRESENTATIONS TO THE TRADING OF: Medina Take-away 65 Gladstone street,  
Peterborough, PE1 2BN**

We, the residence of Gladstone street neighbourhood hereby under sign that the operation license of Medina take-away mentioned at the above location be revoked on the following grounds:

**Unlawful drug use or dealing,** particularly from the rear of the property at night time, where punters use the access road.

**Exploitation of a child or related activities:** Several under age children have complained to parents of staff "trying" on the children. Parents have been discouraged to put up this shameful gesture due to cultural and religious reasons.

**Participation in a Criminal Organization offence.** Anyone from the neighbourhood that has made a complain to the proprietor has had their property and vehicles damaged,

**Facilitating of illegal migrant workers.** This can be confirmed by the Local Police.

**Protection of children:** (take-away litter is found everywhere in the area) this can be confirmed by the city street cleaners and in addition to point -2 as above. The children in close proximity to the take-away are subject to sleep deprivation by the noise and out of hour activity, gravely affecting their education.

**Prevention of public nuisance:** Customers of the take-away are encouraged to wait and horn outside for the food to be delivered in the vehicles. Further to this, loud music is blasted out by the customers waiting impatiently in their cars for their order, all through-out the day and early hours of the mornings.

**Public safety:** The staff of the take-away are encouraged to use the dustbins of other people in the neighbourhood to dispose of their rubbish. The bins are found to be overladen by the excess rubbish from the takeaway and hence the rubbish is found to be littered on the street causing safety hazards, particularly to the young children walking to schools and nurseries in the morning. Furthermore, the customers use the residence parking places at all hours of the day, compelling the residences to park on the double yellow lines attracting heavy fines. In addition to this the emergency services particularly fire-engine trucks are unable to drive through our neighbourhood when the cars are parked on both sides of the road. This can also be confirmed by the fire services.

We sincerely hope that the licensing issuing team recognises and addresses the above issues by implementing the appropriate ruling for the residences of Gladstone Street neighbourhood.

Signed:

MR. SHARIQ KHAN [REDACTED] GLADSTONE ST. [REDACTED]  
KINADIM ILMU [REDACTED] GLADSTONE STREET. [REDACTED]  
K.M. KAYANI [REDACTED] GLADSTONE STREET [REDACTED]

(2)

Tahid HAMMOOD [REDACTED] GLADSTONE ST [REDACTED]

MRS BUTUL RAN [REDACTED] GLADSTONE ST MRS. B [REDACTED]

MR KHAND SHEIKH [REDACTED] GLADSTONE ST [REDACTED]

MR. RAJA TARIQ KHAN [REDACTED] GLADSTONE ST RAJA FARIA [REDACTED]

MR. & MRS GOLZAREEN + Shama Shazadi 81 GLADSTONE SHAMA  
DIRETO ROSAS [REDACTED] GLADSTONE STREET [REDACTED]

ANNA COSTA [REDACTED] GLADSTONE STREET [REDACTED]

PEDRO JOAO PEREIRA LOURENCO

[REDACTED] GLADSTONE STREET PETERBOURGH

VONICA FERREIRA [REDACTED] GLADSTONE STREET [REDACTED]

Mohammad S. Syed [REDACTED] Gladstone Street [REDACTED]

Luis Lopes de Jesus [REDACTED] GLADSTONE STREET [REDACTED]

Antonio Pedro BARGOSA [REDACTED] GLADSTONE STREET

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